



You can use your Digital AGA Wallet card at many Pharmacists, and Dentists, and they can often submit claims on your behalf. For all other types of claims, please submit claims online using the Member's Portal or with a paper claim form for reimbursement sent by mail.

The paper claim form is available on your AGA Member's portal or on Samuel's benefits website (<https://samuel-benefits.ca/>).

It's much faster to submit your claims online.

## Step 1

Log into your AGA account at:

<https://adherents.aga.ca/en/login>

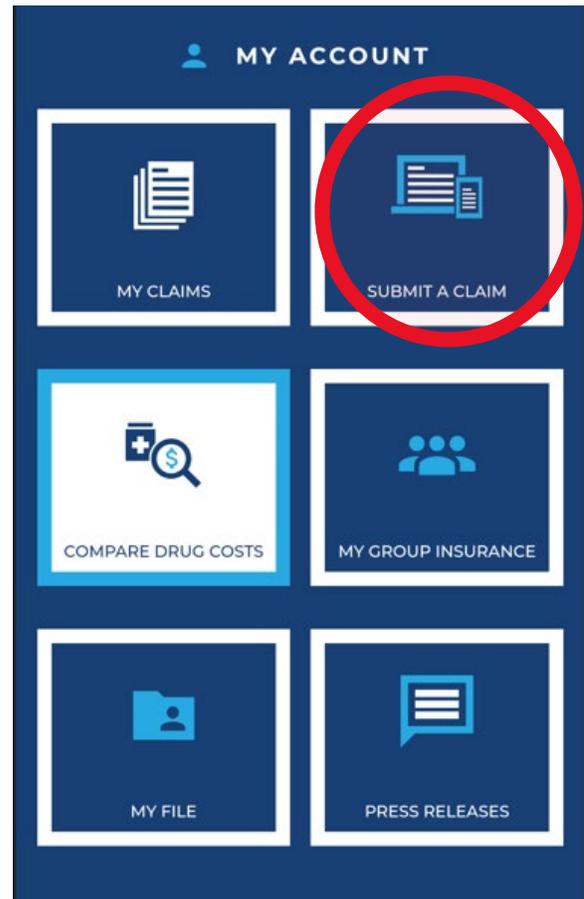
(Use Safari for iPhone, and Chrome for Android devices)

You'll need to Register your AGA account if it's the first time using it.

A screenshot of the AGA Member's Portal login page. The page has a dark blue header with the AGA logo, the text 'AGA BENEFIT SOLUTIONS', and 'FIRM IN GROUP INSURANCE OF PERSONS'. There is a 'FR' language selector, a hamburger menu icon, and a 'LOGIN' button. Below the header, there are two input fields: 'CERTIFICATE NUMBER' and 'PASSWORD'. The password field has an eye icon for toggling visibility. Below the password field is a link for 'Forgot your password?'. There is a large white button with a blue border labeled 'OPEN A SESSION'. Below that is a link 'I DON'T HAVE AN ACCOUNT' and a blue button labeled 'SIGN UP'. At the bottom, there is a section titled 'DOING MORE FOR EACH CLIENT' with a row of small photos of diverse people.

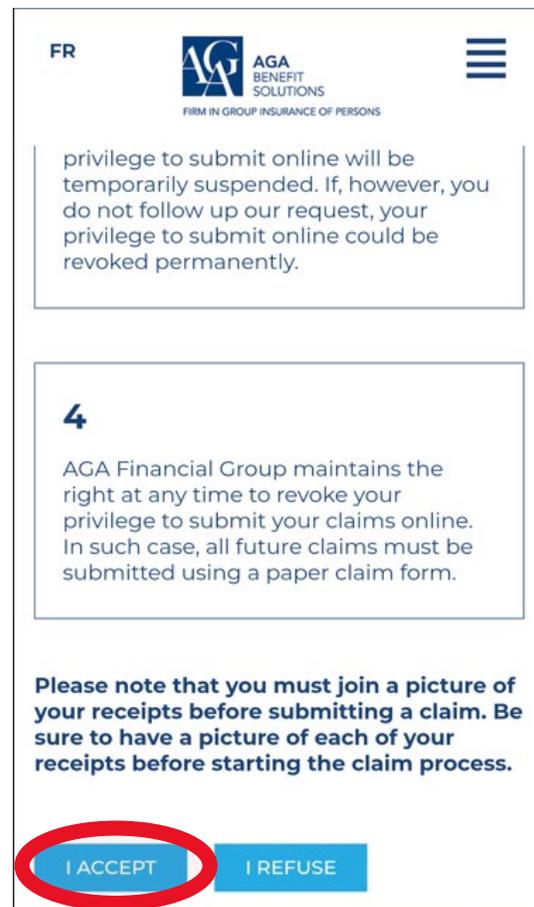
## Step 2

Once you've logged in, you'll see a few options. Click on the tile that says "Submit a Claim"



## Step 3

Once you've clicked "Submit a Claim" you'll see a "Terms and Conditions" page. Please review the Terms and Conditions and click "I Accept" to continue.



## Step 4

Once you've clicked "I Accept," you'll see a screen that asks you for basic information about your Health claim and asks you to include a copy of the receipt. If you need to submit more than one receipt, please click on "+ Add a Claim" to add more claims. After you've entered the information and attached the receipt, click "Validate."

The image shows a mobile application interface for submitting a claim. At the top left, there is a dark blue button with a document icon and the text "SUBMIT A CLAIM". Below this, a navigation bar includes a "BACK" arrow and three steps: "Step 1", "Step 2" (which is highlighted), and "Step 3". The main form area is titled "CLAIM" and contains several input fields: "For whom are the fees of this claim" (a dropdown menu with "Select..." and a downward arrow), "Claim Type" (another dropdown menu with "Select..." and a downward arrow), "Service Date" (a date input field with the placeholder "YYYY-MM-DD" and a calendar icon), and "Submitted Amount". To the right of the form is a "Comments" section with a large empty text area. At the bottom right, there are two buttons: "VALIDATE" (highlighted with a red circle) and "CANCEL". The top right of the screen features the "FR" label, the "AGA BENEFIT SOLUTIONS" logo with the tagline "FIRM IN GROUP INSURANCE OF PERSONS", and a hamburger menu icon. A dark blue button with a plus sign and the text "+ ADD A CLAIM" is positioned above the comments section.

## Step 5

After clicking the “Validate” link, you’ll see a final page with Terms and Conditions. Please review the Terms and Conditions and check off the “Yes” box and then click the ‘Submit’ button to submit your link to AGA. AGA will now be able to review your claim and reimburse the eligible amount into your Bank Account.

AGA may reach out to you for more information, if needed.

FR    
FIRM IN GROUP INSURANCE OF PERSONS

**6**

You AGREE that a photocopy, fax or electronic version of this Confirmation and Authorization is as valid as the original.

**7**

You ACCEPT to be contacted by e-mail if any additional information is required.

**I read and agree to the terms stated in the Confirmation and Authorization?**

Yes  No

**SUBMIT** **CANCEL**